



## Every Day Operations

The LOCS principals are extremely well positioned to add value to daily operations, our experience in all aspects of the hospitality industry provides an all encompassing solution.

This experience has been gained from a vast array of operations including camp ground and park operations through to five star domestic and international hotels and resorts.

Underpinning each of these operations has been an absolute commitment to the delivery of the commensurate service level. The implementation of departmental service plans and documented sequence of service aligned to task lists provides the foundation for consistently high service standards.

Reporting, forecasting, manning and back of house operations are areas of particular focus as they provide the support to front of house.

LOCS operational reviews include;

- Equipment suitability and availability
- Reporting, quality, quantity and timeliness
- Labour productivity analysis
- Manning structure
- Service quality and standards
- Cleanliness and Hygiene
- Product and staff presentation
- Staff communication and product knowledge
- Functionality of services
- Program maintenance
- Food and Beverage cost analysis
- Food and Beverage product review
- Procurement and storage efficiency
- Sales productivity
- Sales agreements and contracts
- Marketing penetration
- Promotions and activities
- Cash Flow analysis
- Revenue forecasting
- IT and communications systems efficiency
- External contracts and supplier review.

delivering unique strategic hospitality solutions

LEFT OF CENTRE STRATEGIES  
<http://www.locs.com.au>